

Tough Conversations

2-Day
Workshop

Conflict Resolution for Managers and Supervisors



Learn how to create opportunity out of difficult workplace situations in this interactive workshop.

This 2-day workshop explores typical workplace issues and is designed especially for managers and supervisors.

Learn skills to positively address situations like:

- Personnel issues
- Gossip
- Bad behavior
- Rumors
- Managing emotions

We also explore:

- Office power dynamics
- Workplace culture
- Effective communication techniques
- Conflict styles and strategies
- Intergenerational communication

Register Today!

2020 Trainings

May 6-7

November 10-11

Trainings are from 8:30 am – 5:30 pm
at the Center For Dialog & Resolution

\$400 per person

\$350 per person for 3 or more from
the same organization

SHRM eligible / PDC pending

Register now at

CenterForResolution.org

CDR is a 501 (C)(3) non-profit organization. Donations are tax deductible.
Also known as Pierce County Center for Dispute Resolution



Center
For Dialog & Resolution

CenterForResolution.org

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